

# Specialty Pharmacy FAQs

## What accreditations does Wellpartner currently hold?

Wellpartner also holds current national accreditation with the Accreditation Commission for Health Care (ACHC) as an Infusion/Specialty Pharmacy, the Verified Internet Pharmacy Practice Sites (VIPPS) program and with The Compliance Team. Wellpartner is certified by the Utilization Review Accreditation Commission (URAC) as a Specialty Pharmacy.

Wellpartner Pharmacy is headquartered in Portland, Oregon and is inspected, accredited, and licensed by the Oregon Board of Pharmacy on an annual basis. Wellpartner also serves as a preceptor site for regional Schools of Pharmacy at Oregon State University College of Pharmacy and the Pacific University School of Pharmacy. Wellpartner's accreditations confirm and reinforce our commitment to process improvement and high-quality standards for the clients we serve.

## What clinical services does Wellpartner provide?

Wellpartner clinical services include initial patient assessment, individualized therapy management, adherence monitoring, targeted patient communication and education, proactive refill coordination, and financial and utilization reporting.

## What is Wellpartner's process for enrolling new patients?

Wellpartner provides a comprehensive initial assessment for each new patient in order to develop a personalized therapy management strategy. The assessment includes medication regimen review, insurance coverage verification, and coordination of benefits. A clinical pharmacist or member of the clinical team is available 24/7 to address concerns, answer questions or provide advice about your patient's medications.

## What patient conditions does Wellpartner CERTIFIED SRx serve?

Wellpartner serves patients throughout the United States who have a wide variety of diseases and conditions requiring different Specialty drugs. This includes patients with hemophilia, HIV/AIDS, rheumatoid arthritis, and a wide-ranging list of other conditions requiring specialty services.

## Why is Wellpartner CERTIFIED SRx the Specialty Pharmacy of choice?

Wellpartner's unique approach to Specialty Pharmacy services is built around collaboration with you to ensure what we offer meets the highest standard you expect and that your patient's deserve. Wellpartner is your dedicated partner providing a single point of contact between prescriber, patient and health plan. Our commitment to innovation, coupled with exceptional patient-focused care, makes Wellpartner CERTIFIED SRx the preferred choice for you and your patients.

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### Wellpartner: Who We Are

As your strategic partner, we're committed to providing a complete 340B service suite that creates value, and gets it right.

Wellpartner is the authority in 340B program management offering innovative technology and the broadest set of 340B services. By staying ahead of industry changes, Wellpartner provides a seamless, easy-to-use solution for covered entities currently or considering participating in the 340B Drug Program.

Our experience is your advantage. Our processes are finely-tuned towards achieving the best results for our customers, whether it is contracting, providing our fully accredited specialty pharmacy services, ensuring program compliance, aligning specialty network access, maximizing claims capture, or driving program value. Wellpartner is focused on excelling at these tasks, since we share the same goal as our covered entity customers — to preserve resources, in order to serve those who need it most.

#### Wellpartner | When it matters most

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